

Alfred CAMHS - Vision, Values and Mission

Vision

Child and adolescent mental health service excellence.

Values

As members of Bayside we value:

Caring and responding to our patients and our community

We design our care around the individual and the community we serve and value feedback and input from patients, consumers, families and staff. We strive to address concerns and improve our care and services as a result.

Encouraging and achieving excellence, continual learning and improvement

We will advance the service and practice in health care to ensure the care provided is of the highest quality. We support a culture of innovation, evidence-based practice, learning from experience through reflection, and continuous learning in order to provide outstanding care.

Working in partnership and cooperation

We work in partnership with patients, staff, volunteers, the community and other health services to improve the quality of life of the people to whom we provide care and services. We communicate openly with all our partners in health care to build supportive and effective working relationships.

Being responsible and accountable for the services we provide

We use resources wisely to get the best value for the people we serve. We take responsibility for the performance of our services.

Achievement through teamwork

Our greatest asset is our people. We value their contribution and recognize and reward this. We work together as a team, valuing each other's views, skills, diversity and knowledge.

Treating people with integrity and in a friendly, trusting and respectful manner and environment

We have a people-centred approach to everything we do. We work with and provide care and services to a diverse multicultural community. We treat everyone with trust, compassion, integrity and respect.

Mission

We will:

- Provide high quality clinical work with high standards of documentation leading to good client outcomes
- Have Teams that are able to respond to community needs in a timely and co-ordinated fashion
- Actively try to interact with our community to best understand their needs
- Provide a service where patients are respected and treatment is undertaken in a collaborative way
- Have a service where lines of accountability, roles and responsibilities are clear
- Have teams that support the clinical work, encourage working together and provide training to new members
- Have a service which encourages growth and personal responsibility in its staff
- Have a service that is respectful and supportive of key agencies and mindful of broader community responsibilities
- Promote our distinctive identity and place within Alfred Psychiatry and Bayside Health and embrace the strengths of an integrated health system
- Continually review and evaluate our practice and integrate this knowledge into our practice
- Actively manage change to achieve the best possible outcome
- Have a service where innovation is encouraged and teaching and learning is essential
- Have a service where clinical research can flourish and inform our practice